

**From:** Emilia Pruszkowski  
**Sent:** 21 March 2018 19:08  
**To:** HCO  
**Subject:** Uber Licence Renewal - Hackney Carriage Office

When I first moved to England, the public transport wasn't that straight forward to grasp, I did however, have the Uber app installed on my phone which I'd use all the time in Canada.

When I first discovered Uber was operating in Brighton I was very happy. I live in Hove and from time to time used train into Brighton (when I didn't have my car), it'd cost less than 10pounds for a return and I'd usually then have to walk the remainder of my journey. An Uber into town however was much, **much** more convenient I could pay a very similar (if not 3-4pounds more) price to get a ride from my home to my exact location.

That high level of ease made Uber my go to when I need to pop into town, unlike the bus, train or other transport methods Uber was always ready when I was. After setting up the account once in Canada and updating my card details once when I moved to England I've never had to mess around with things like change, timetables or anything that over complicates a simple journey.

When I discovered Uber's future in the city was in question I jumped at the opportunity to defend the service that has been a consistent pleasure. I've never felt unsafe in an Uber due to most of the drivers being locals themselves, nor do I understand why a company such as Uber should have to defend itself when not only me but all my friends that use the service on a weekly basis with no qualms whatsoever!

I fully support Ubers license renewal and hope that my council makes the right decision too.

Emilia,

